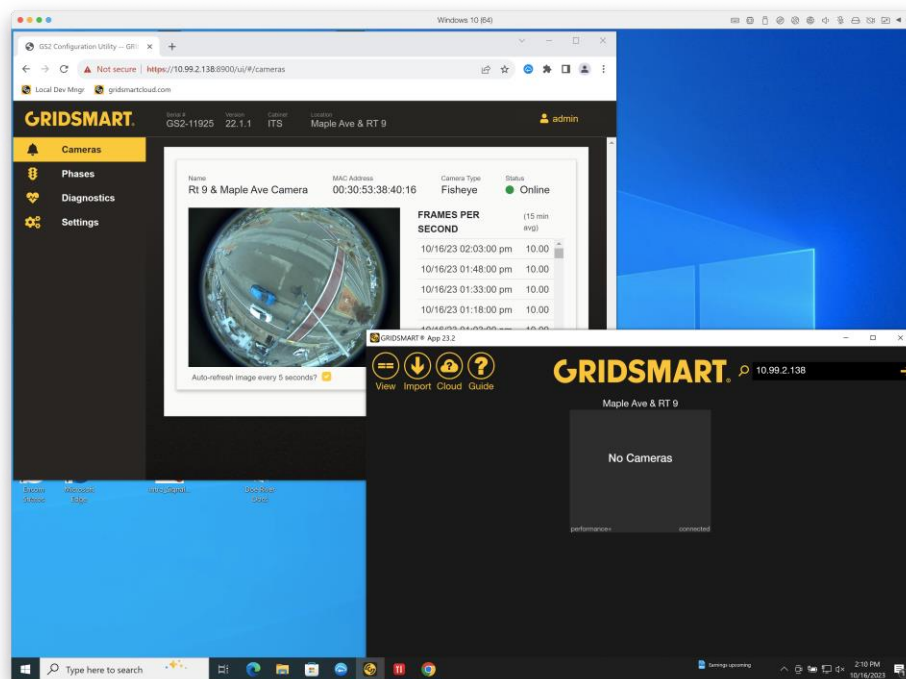


Technical Bulletin

Date:	October 19, 2023
Subject:	Unsupported characters in Desktop App when naming cameras
Product:	Gridsmart Processor
Version (s) Impacted:	GS2 & GS3
Notice Type:	Known Issue
Audience:	Customer Traffic Engineer, IT personnel, Signal Maintenance, FAEs

Issue: Unsupported characters will prevent cameras from being displayed in the Desktop App and should avoid being used when naming a camera.



Note: This will not affect camera operation/detection and will not affect cameras displayed in the web app.

Unsupported characters:

- <
- >
- &
- '
- "